

DON'T LET ANYTHING
STAND IN THE WAY
OF GETTING ON
THE RIGHT PATH.

RetireSMARTSM



Easy access to your account

Manage your account in two simple ways

► Online or by phone

- Obtain current account balances
- Check current investment prices and performance
- Access personalized performance
- Change your investment options
- Transfer (exchange) balances between investment options
- Request a loan, withdrawal or distribution (if applicable)
- Model a new loan or obtain outstanding loan information (if applicable)
- Obtain rollover information and forms
- Change your personal identification number (PIN) – phone only
- Select Systematic Personal Rebalancing (if applicable)



Learn more about investing for retirement

Whether you're new to the plan, a seasoned investor or getting ready to retire, our website can help you. You'll find a wide array of educational resources to help you make more informed decisions about your financial future. Visit [massmutual.com/retirementaccess](https://www.massmutual.com/retirementaccess) to learn about topics such as the benefits of tax-deferred investing, the importance of diversification and planning for your income in retirement.



We'll help you get there.®

► More online

- Enable/reset your account password
- Request personalized statements
- View and download your quarterly statement

» Online

TO LOG IN TO massmutual.com/retirementaccess

1. Enter your Social Security number (SSN).
2. Enter the month, day and year of your birthday in an eight-digit format (MMDDYYYY) as your initial password.
3. Choose a new user name and password. Your new user name needs to be 8 to 25 characters long. Your new password must be 8 to 12 characters long and contain at least two numbers and two letters.

► By phone

Call **1-800-854-0647** and choose from three ways to manage your account:

Speech recognition system

Simply state the reason for your call when asked. This 24-hour service is available in English only.

Automated touch-tone response system

Dial “**” after you hear the welcome greeting, and follow the prompts. This 24-hour service is available in both English and Spanish.

Language Line

A customer service representative can connect you to our Language Line Service where help is available in over 140 languages.

» By phone

CALL **1-800-854-0647**

1. Enter your Social Security number (SSN).
2. Enter the month, day and year of your birthday in an eight-digit format (MMDDYYYY) as your initial personal identification number (PIN).
3. Choose a new PIN. Your new phone PIN must be 4 to 8 digits long.

